




















































## Scorecards









 **Public Works**
 No filter
  DPW Strategic Objectives
**Effectively Manage Collection of Solid Waste (25%)**
 1
  3
  5
  0

			Name	Actual	Target	Variance	Variance %	Time Period
			% of Single Family Garbage Pickups Collected Weekly	99.89%	99.90%	-0.01%	0.01%	Aug FY 10
			Average 3200 Single Family Households Collected Per Crew/week	3,552	3,200	352	11%	Aug FY 10
			Average 48 Tons of Single Family Garbage Collected Per Crew/Week	55	48	7	15%	Aug FY 10
			% of Bulk Rubbish Pickups Collected as Requested/Scheduled	99.3%	98.0%	1.3%	1.3%	Aug FY 10
			Average 82 Bulk Rubbish Pickups Collected per Crew/week	122	82	40	49%	Aug FY 10
			% of Yard Trimmings Pickups Collected On Scheduled Day	99.8%	99.9%	-0.1%	0.1%	Aug FY 10
			Average 27 Tons of Yard Trimmings Collected per Crew/week	21	27	-6	22%	Aug FY 10
			% Recycling Pickups Collected On Scheduled Day	99.8%	99.9%	-0.1%	0.1%	Aug FY 10
			Average 12 Tons of Recycling Materials Collected per Crew/week	15	12	3	25%	Aug FY 10

**Maintain Cleanliness of Public Rights of Way and Vacant Lots (20%)**
 1
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			Name	Actual	Target	Variance	Variance %	Time Period
			% Commercial Streets Swept Nightly (Mechanical)	82%	95%	-13%	14%	Aug FY 10
			Average 3 Tons Collected per sweeper/week - Commercial	4	3	1	33%	Aug FY 10
			% of Dead Animals Removed within 24 hours of notification	100%	90%	10%	11%	Aug FY 10
			Average 25 Dead Animal Removals per crew/week	31	25	6	24%	Aug FY 10
			% of Scheduled Miles of ROW Cut and Cleaned Daily – Trash Troopers - Day	103%	90%	13%	14%	Aug FY 10
			Average 7.5 Miles of ROW Cut and Cleaned per Crew/week - Trash Troopers - Day	8.0	7.5	0.5	6.7%	Aug FY 10

**Manage Maintenance of Public Rights of Way (10%)**
 1
  4
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  0

			Name	Actual	Target	Variance	Variance %	Time Period
			% Pothole Repairs Completed within 72 Hours	90%	90%	0%	0%	Aug FY 10
			Complete 45 Pothole repairs per Crew/week	43	45	-2	4%	Aug FY 10









































































## Scorecards

 **Public Works**
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  DPW Strategic Objectives


			Name	Actual	Target	Variance	Variance %	Time Period
			% of Concrete Repairs completed within 30 days of work order creation	90%	90%	0%	0%	Aug FY 10
			Complete 80 Equivalent concrete repair units per crew/week (linear feet)	77	80	-3	4%	Aug FY 10
			% of Asphalt Point Repairs completed within 30 calendar days of work order creation	92%	90%	2%	2%	Aug FY 10
			Complete 10 Asphalt point repairs per Crew/week - topping and base	11.0	10.0	1.0	10.0%	Aug FY 10
			Complete % of Resurfacing/Milling projects within 5 days of scheduled completion date	100%	90%	10%	11%	Aug FY 10
			Complete 16,500 linear feet of Resurfacing/Milling crew/week	20,347	16,500	3,847	23%	Aug FY 10
			% of Unpaved streets shaped and graveled within 5 days of scheduled completion date	100%	90%	10%	11%	Aug FY 10
			Shape and Gravel 13,750 Linear feet of Unpaved Streets per crew/week	12,443	13,750	-1,307	10%	Aug FY 10
			% of Bridge Repairs completed within 30 days of work order creation	88%	90%	-2%	2%	Aug FY 10
			Complete 40 Equivalent bridge repair units per crew/week (linear feet)	46	40	6	15%	Aug FY 10
			90% of Reactive Inspections Completed within 10 Days of Report or Request	100%	90%	10%	11%	Aug FY 10
			Conduct Structural and Safety Bridge Inspections on Vehicular Bridges every other year and Pedestrian Bridges annually	9.0	16.0	-7.0	43.8%	Aug FY 10
			Conduct 4 Structural and Safety Bridge Inspections per inspector/week	9	4	5	125%	Aug FY 10
<b>Effectively Manage Traffic Operations (10%)</b>								
 2  0  8  0								
			Name	Actual	Target	Variance	Variance %	Time Period
			% Emergency Traffic Signal Repairs completed Within 12 hours of Receipt/Report	99%	95%	4%	4%	Aug FY 10
			Complete 30 Emergency Traffic Signal Repairs per week per crew	39	30	9	30%	Aug FY 10
			% of Non-Emergency Traffic Signal Scheduled repairs completed within 30 days	54%	90%	-36%	40%	Aug FY 10
			Complete 10 Non-Emergency Traffic Signal Scheduled Repairs per week per crew	18	15	3	20%	Aug FY 10
			% Emergency Traffic Sign Repairs completed within 24 hours of Receipt/Report	100%	90%	10%	11%	Aug FY 10
			Complete 66 Traffic Sign Repairs per crew/week	77	66	11	17%	Aug FY 10
			% Traffic Signs Fabricated within Schedule	92%	90%	2%	2%	Aug FY 10


















## Scorecards

 **Public Works**
 No filter
  DPW Strategic Objectives

			Name	Actual	Target	Variance	Variance %	Time Period
			Complete 225 Traffic Signs per Crew/week	449	225	224	100%	Aug FY 10
			% Lane Lines, Center Lines and Other Markings completed on schedule	100%	90%	10%	11%	Aug FY 10
			Complete 25 Miles of Lane Lines per Crew/week	18	25	-7	28%	Aug FY 10
<b>Fleet Services (20%)</b>								
 1  2  5  0								
			Name	Actual	Target	Variance	Variance %	Time Period
			% PMs Completed within 24 hours - (normal repairs) - Autos & Light Trucks	99%	90%	9%	10%	Aug FY 10
			Average 1.5 hours per PM - Auto & Light Trucks	1.3	1.5	-0.2	10.7%	Aug FY 10
			% PMs Completed within 48 hours - (normal repairs) - Heavy Trucks	73.00%	90.00%	-17.00%	18.89%	Aug FY 10
			Average 6 hours per PM - Heavy Trucks	1	6	-5	82%	Aug FY 10
			% PMs Completed within 72 hours - (normal repairs) - Off-Road Equipment	100.00%	90.00%	10.00%	11.11%	Aug FY 10
			Average 8 hours per PM - Off Road Equipment	3	8	-5	68%	Aug FY 10
			% Average Vehicle Availability	89.00%	90.00%	-1.00%	1.11%	Aug FY 10
			% Average Parts Availability at time of Repair	86.00%	90.00%	-4.00%	4.44%	Aug FY 10
<b>Maintain Safety of the Work Environment (5%)</b>								
 0  0  6  0								
			Name	Actual	Target	Variance	Variance %	Time Period
			% investigations processed within 10 days	91%	90%	1%	1%	Aug FY 10
			4 investigation(s) processed per officer/week	4	3	0	17%	Aug FY 10
			% of Safety classroom training completed within 10 days of notification	93%	90%	3%	3%	Aug FY 10
			% Safety (Ride-A-Longs completed as scheduled	100%	90%	10%	11%	Aug FY 10
			3 Safety Ride-A-Longs completed per officer/week	3	3	0	0%	Aug FY 10
			Number of Safety Events	14	17	-3	18%	Aug FY 10
<b>Effective Management of the Capital Program (5%)</b>								
 2  1  0  0								

## Scorecards

 **Public Works** No filter  DPW Strategic Objectives

			Name	Actual	Target	Variance	Variance %	Time Period
			% of 3rd Bond Projects within Schedule	89%	90%	-1%	1%	Aug FY 10
			% of Federal Projects within Schedule	67%	90%	-23%	26%	Aug FY 10
			% of LARP Projects within Schedule	64%	90%	-26%	29%	Aug FY 10
Other metrics								
	0		0		0		1	
			Name	Actual	Target	Variance	Variance %	Time Period
			Tons of CO2e Greenhouse Gas Emissions (Annual) -DPW - Sustainability	19,822				FY 08 Q2